

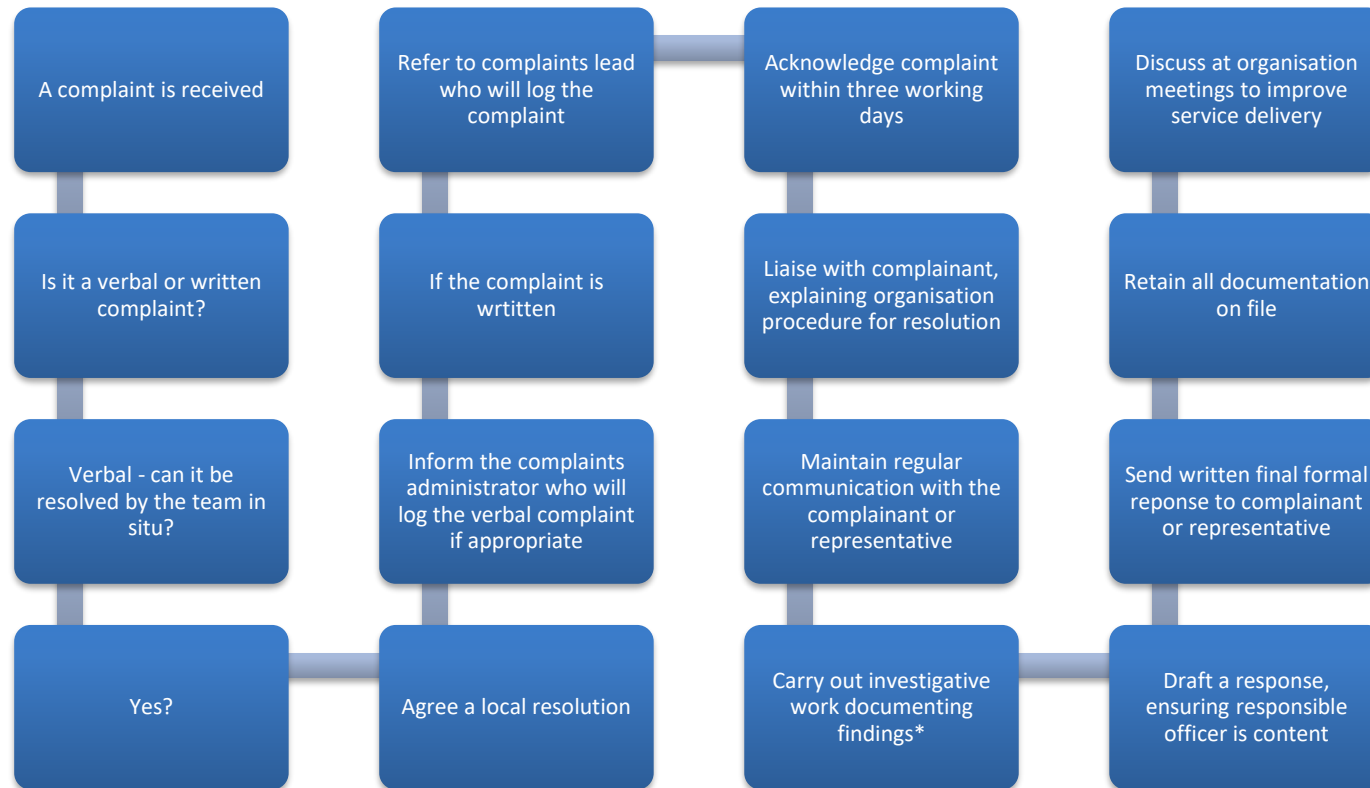


ST MARTINS MEDICAL CENTRE

Dr. A. Raj MBBS. MRCGP. Bsc.

Website: <https://www.stmartinsmedicalcentre.co.uk/>

Annex C – Complaint handling desktop aide-memoire





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* It may be necessary to liaise with external third parties such as hospitals to gather additional information or to formulate a joint response. Where this is the case, the patient or their representative must be advised accordingly